



Navistar, Inc.
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A NAVISTAR COMPANY

EMISSIONS RECALL 14521

ISSUE DATE: JANUARY 2015

Dear INTERNATIONAL® Customer,

Navistar has decided that a defect which relates to engine emissions exists in certain Continental Mixer, LoneStar®, PayStar®, ProStar®, TranStar®, and WorkStar model trucks built 22 January 2013 thru 3 May 2013 with 2013 model year MaxxForce® 13 engines.

REASON FOR THIS EMISSIONS RECALL

Engine software update for MaxxForce® 13 (EGR) engines to re-enable On Board Diagnostic monitor and fault reaction.

DEFECT REMEDY

The repair will involve recalibration of the ECM. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

To ensure your full protection under the emission warranty on your engine by Federal law, and your right to participate in future recalls, we recommended you have your engine serviced as soon as possible. We may consider you're not servicing it to be improper maintenance. The engine, if not repaired, may fail an emission inspection test if state or local law requires one.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired at no cost to you. Scheduling an appointment in advance will ensure that a mechanic and necessary materials are available. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

If you live in California and don't have this recall performed:

The state of California requires the completion of emissions recall repairs prior to vehicle registration renewal. The engine, if not repaired, may fail an emission inspection test if state or local law requires one.

How the state knows that the recall has not been performed:

State of California regulations require Navistar to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed.

Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge within a reasonable time or you experience any difficulty obtaining repairs, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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